Solihull MBC

Library and Information Service

PC Acceptable Use Policy

This Acceptable Use Policy sets out the terms between you and Solihull MBC under which you may use the PC and Internet Service in our libraries.
In order to use the PC and Internet Service in our libraries,
you must accept and agree to abide by the following:

Whilst using this service you undertake:

1. Not to access, view on-screen, copy, download or send to the printer any material that may contain, or which may be considered to contain, anything offensive, obscene, hateful, inflammatory, pornographic, indecent or that contains material that may promote sexually explicit material, violence or be considered inappropriate for a public place.

2. Not to transmit, knowingly receive or send messages/e-mail, share or post material on the internet - including via social networking sites, chat rooms or blogs - that may contain or be considered to contain anything offensive, obscene, pornographic, indecent, hateful, inflammatory or threatening, including any form of racial, sexual or religious discrimination, harassment or incitement.

3. Not to transmit, copy, download or share any material, which violates any criminal or civil law, statutory, regulatory or contractual obligations.

4. Not to take part in any illegal activity online or act in any way that breaches any applicable local, national or international law or regulation.

5. Not to use a digital device or other equipment to record video or photographic images of other library users or staff without their consent.

6. Not to post images or video recordings of other library users, visitors or staff online - which may be deemed to constitute cyber bullying.

7. Not to infringe any copyright applying to webpages, their content or attachments.

   (Unless specific permission is given on the website, only a single copy may be downloaded or printed, and only for the purposes of private study or non-commercial research).

8. Not to transmit, copy, download or share software or other material, e.g. music, in violation of copyright law.

9. Not to view live TV broadcasts streamed over the internet (libraries are not licensed for live TV transmission).

10. Not to insert a memory stick or other external device into a library PC without first having it virus-checked and approved by library staff.

11. Not to cause any annoyance or disturbance to other library users by, including but not limited to, prolonged talking or by not switching mobile phones off or to silent mode.

12. Not to attempt or take steps to install or download any software onto the hard disc of a PC.

13. Not to cause wilful damage to any library computer equipment, software or network; or knowingly to transmit any data or send or upload any material that contain viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You understand and accept that if you do not abide by the terms of this Acceptable Use Policy, your access to the PC and Internet Service may be withdrawn.

Solihull MBC will determine in our discretion whether there has been a breach of this Acceptable Use Policy through your use of the PC and Internet Service. When a breach of this policy has occurred, we may take such action as we deem appropriate. Illegal or unlawful violations of this policy or activities resulting in loss or damage to Solihull MBC may be referred for legal action or to the police.

Warning:

The Internet is an unregulated medium, and Solihull MBC cannot accept responsibility or any liability for:

- The accuracy, quality, authority or currency of any information accessed. You are responsible for questioning the validity of any information found.

- Technical malfunctions that may prevent access to any webpages, applications or e-mail services, or affect any website's performance, speed or stability and functionality.

- Any loss or damage that may result to you or any third parties from the use of this service, including any direct, indirect or consequential loss or damages, loss of income, profits, goodwill, data, contracts or other issues.

- Losses or problems caused by: the instability or failure of a website or application; by your failing to log out of a site or application you have logged into; or by sending confidential information over the internet - this is done entirely at your own risk.

Filtering Policy:

It is the policy of Solihull MBC to use content-filtering to block access to websites on the Internet which Solihull MBC judges to be inappropriate.

Privacy Policy:

We respect your privacy while using the PC and Internet Service. However, if a concern is raised by another library user, visitor or a member of staff that the terms of this Acceptable Use Policy have been breached, Solihull MBC staff may undertake a check of a PC screen to establish if a breach has occurred. In the event that staff carry out a check of a PC screen, a message will immediately appear across your screen to notify you that this is taking place.

By clicking on "I Accept the Terms and Conditions" below, you are accepting and agree to abide by this Acceptable Use Policy.