

# Health services working well together for children and young people who live on the Birmingham and Solihull borders



easy  
read



# Contents

---



**3** Introduction



**4** Why we want services to work well together



**7** Working well together



**10** For more information

# Introduction



NHS Birmingham and Solihull Integrated Care System (ICS) plan and pay for local health services.



Children who live on the border between Birmingham and Solihull may be getting different services in different places depending on where they go to school.



We want health services to work together to give children and young people the care they need.



This information explains our ideas to help services work well together.

# Why we want services to work well together



Some health services are paid for by the council, not health.



Some of the health services we plan and pay for are run by different providers.



They do some things differently and have different waiting times.



Some children who live in Birmingham may go to school in Solihull and some children who live in Solihull may go to school in Birmingham.



They may get services through their local doctor (GP), or the school nurse where their school is.



It is important that the child gets the right care in the right place.



## Local doctors (GPs)

It's good if your health services are arranged by your local doctor (GP).



This means that they can check you are getting the right service.



Your GP may not know about the health services you are getting at school.



## School health services

Many school health services are arranged by the local council.



School health services will only treat children who are in school.



## Other people involved

Parents, school staff and care staff may be doing things with the child that affects their health.

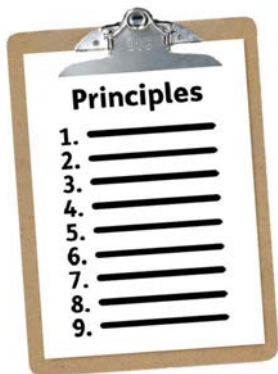


The local council may be paying for a health professional to work with the child, for example a speech therapist.



The school may provide other health or care services.

# Working well together



We have written 9 **principles** to help services work together better.

**Principles** are a set of rules that help us to know how to behave and work.



1. The health care should be right for each individual child and family.



2. Children should get their health care in the place where it can make the most difference and works best for the child and the family.



3. Health workers should talk and share information with each other. They should trust each other.

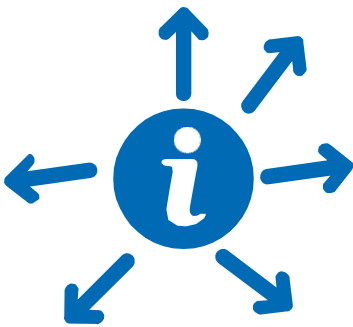




4. When a health service sees a child at home or a clinic, they should tell the school and the parents.



5. All the different people who work with a child should be involved when big decisions are made.



6. If someone is giving advice to a child in one place, this should also be used for other children with similar needs. This makes school a supportive place.



7. If the school has a few children with complicated health needs the health team at the school is best placed to support these needs.





8. If a child is in a mainstream school the health service will be based on where their GP is.



The child should not be moved from one health service to another, unless it is best for the child.



The child should stay at their original service until there is a space for them to be treated by the other service.



9. The child should get the same support from any of the health services across Birmingham and Solihull and not have to wait too long to get it.

# For more information

If you need more information, please contact us by:



Email: [contactusbsolics@nhs.net](mailto:contactusbsolics@nhs.net)



Phone: **0121 203 3300**