

# Solihull Sanctuary Scheme

## What is the scheme?

Solihull Sanctuary Scheme is a multi-agency approach to help survivors of Domestic Abuse to stay in their homes and prevent them from becoming homeless. A range of property security improvements are offered in conjunction with specialist Domestic Abuse support.

## Eligibility criteria

The scheme is aimed at survivors of Domestic Abuse who are:

- living in Solihull
- not living with the perpetrator
- wanting to remain in their home

***The scheme is available for owner occupiers as well as those renting their home.***

## What is the process?

- 1) Your circumstances will be assessed by the Housing Options Team at Solihull Community Housing.
- 2) Your suitability for sanctuary will be determined based on your situation.
- 3) A referral will be sent to our contractor to arrange a property survey.
- 4) Measures will be installed within 7 days of referral.
- 5) Additional Domestic Abuse support will be provided.

## What type of measures are put in place?

There are two levels of Sanctuary which can be installed to a property, depending on the level of risk faced by the survivor.

### Basic package can include:

- Property security survey
- Extra door and window locks
- Fire retardant letter boxes
- Basic security lighting
- Window alarms
- Gate padlocks

### \*Enhanced package can also include:

- Detailed property and perimeter security survey
- Replacement doors and windows

All customers will receive additional advice on how they can improve their home security. Measures are provided free of charge.

\*Referrals to the enhanced service should be made via MARAC

## Register your interest by:



Using our Housing Jigsaw customer portal: [www.live.housingjigsaw.co.uk](http://www.live.housingjigsaw.co.uk)

*If you are a professional and would like to refer a customer please use Housing Jigsaw ALERT:*

[www.live.housingjigsaw.co.uk/alert/duty-to-refer](http://www.live.housingjigsaw.co.uk/alert/duty-to-refer)



Calling us on 0121 717 1515 for more information.



General inquiries can be made to [saferrhomes@solihull.gov.uk](mailto:saferrhomes@solihull.gov.uk)



**Solihull**  
Community Housing  
Shaping our neighbourhoods



If you are experiencing Domestic Abuse you can call the National Domestic Abuse Helpline on 0808 2000 247 for free and confidential advice.