



Solihull safeguarding contacts

Reporting a concern

As a person who works (paid or unpaid) with children and young people, you have a duty to refer any concerns you may have regarding the welfare of a child or young person in accordance with [Solihull LSCP Multi-agency Procedures](#).

You must refer your concerns to Solihull Children's Social Work Services using the multi-agency referral form below and if you are concerned about the immediate safety of a child or young person you should contact the **Police** on **999**

You can access the Multi-agency referral form by clicking [here](#)

If you think a child or young person is being harmed or is at risk of being harmed, then you must contact Children Social Work Services and tell them your concerns.

You can report your concerns to, or ask for advice from Solihull Children's Social Work Services by calling the **MASH Team** on **0121 788 4300**.

Alternatively you can contact the **NSPCC** on **0808 800 5000** or report your concerns on line via the 'Report child abuse online by clicking [here](#)

If you need to report concerns out of office hours, then please contact the **Emergency Duty Team (EDT)** on **0121 605 6060**

Reporting concerns about someone who works with or is in a position of trust with children and young people

If you wish to make an allegation against people who work with children who are paid, unpaid, volunteers, casual, agency or anyone self-employed, then you should contact the Local Authorities Designated Officer (LADO) as soon as possible in cases in which it is alleged that a person who works with children has:

- behaved in a way that has harmed, or may have harmed a child;
- possibly committed a criminal offence against or related to a child; or
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

Solihull LADO can be contacted on 0121 788 4310

More information

[Safeguarding children and young people in Solihull](#)

[Solihull Local Safeguarding Children Partnership \(LSCP\)](#)